



Fees and Cancellations

Effective 28th January 2025

Fees per Session

Session	Permanent Booking Fee	Casual Booking Fee
Before School Care	\$21.75 per child per session	\$25.00 per child per session
After School Care	\$27.00 per child per session	\$30.00 per child per session
Vacation Care and Pupil Fee Days	\$60.50 per child per session	
Additional Charges		
Late Collection Fee	\$25 per 15 minutes or part thereof after 6:00pm	
Non-communication fee of absence	\$5 per occurrence	
No Booking prior to attendance at BSC and ASC	\$10 per occurrence	
Vacation Care Charges		
Named Hat to keep if not brought on Excursion Day	\$8	
Named reusable water bottle to keep if not brought on Excursion Day	\$7	

All fees are excluding the CCS (Child Care Subsidy)

For any Additional / Vacation Care charges , CCS does not apply (unless stated)

Bookings

Permanent Bookings

Children who attend on a regular basis each week. 2 week notice period for changes to permanent booking patterns.

Casual Bookings

Bookings on a needed basis for Families. This is done via the My Family Lounge App or written communication to the service. *Note – casual bookings may be restricted for staff ratio's or service capacity.*



Additional Information

Cancellations/Absent

Please mark children absent via the My Family Lounge App or contacting the service directly via email or phone. The service requires the following notice for cancellations or full fees will apply.

Session	Cancellation period
Before School Care	48 Hour Notice
After School Care	48 Hour Notice
Vacation Care	The Monday of week 10 of each term before the Vacation Care (7 Day Notice pupil free day)

Payments

All families will need to adhere to the services Fee Policy. Fees are paid using direct debit or alternatively families **MUST** keep their account up to date by bank deposit when a statement is received. There are no eftpos facilities onsite.

Statements/Receipts

Statements will be emailed weekly on a Monday indicating the days you used care in the week prior. You will also receive an emailed 'receipt' on the Monday if you pay via direct debit. This will indicate the amount to be deducted from your account (not including the surcharge). The date on the receipt indicates the date this amount should be deducted from your account (this may be processed overnight by your bank). Note the minimum fee before we withdraw from your account is currently \$5.00.

For direct deposits into our account:

Name of Bank: Bank of Queensland
Account Name: Jindalee School Age Care Program
BSB: 124 018
Account Number: 11250284